

TERMS AND CONDITIONS

1. **Prices** appear in Euros and include V.A.T.
2. **Shipping costs** are indicated throughout the buying process. We offer free shipping on orders over 55 Euros to Spain except Islands, Ceuta and Melilla and on orders over 75 Euros to Switzerland.
3. **Payments** will be done by bank transfer. Never Stop Climbing will not process any shipment before the payment has been received.
4. **Delivery times** are approximate and may vary depending on holidays, issues from the shipping company or delays due to accidents, strikes, etc. Never Stop Climbing will not take any responsibility in those cases.
5. **Returns** will be process by contacting us via email (nsclimbng.contact@gmail.com) within the next 10 calendar days of receiving your order.

Accepted reasons for returns are:

-**Dissatisfaction with the product:** in this case, the recipient will be refunded the full price of the item. Return shipping costs will be covered by the recipient.

-**Faulty item:** in this case, Never Stop Climbing will cover all shipping costs and an exchanged with the same item will be done. Our clothes could have some variations regarding to the Size Guide we indicate (A-B) after or before the first washing. This measurements are orientative and Never Stop Climbing will not cover it.

Wrong shipments from Never Stop Climbing will be process by NeverStop Climbing as soon as possible. Never Stop Climbing will not accept returns of products that have been manipulated, sent out of its original package, without labels or incomplete items.