

TERMS AND CONDITIONS

1. Prices

Prices appear in Euros and include V.A.T.

2. Orders

Orders must be placed by contacting us via email (nsclimbing.contact@gmail.com).

3. Shipping costs

Shipping costs are indicated throughout the buying process.

4. Payments

Payments will be done by bank transfer, PayPal, Bizum (ES) or Twint (CH). Never Stop Climbing will not process any shipment before the payment has been received.

5. Delivery times

Delivery times are approximate and may vary depending on holidays, issues from the shipping company or delays due to accidents, strikes etc. Never Stop Climbing will not take any responsibility in those cases.

6. Returns

Returns will be processed by contacting us via email (nsclimbing.contact@gmail.com) within the next 10 calendar days of receiving your order. In case of a return, the recipient will be refunded the full price of the item and the shipping costs of the return will be covered by the recipient.

Never Stop Climbing will not accept returns of products that have been manipulated, sent out of its original package, without labels or incomplete items.

Our clothes could have some variations regarding to the Size Guide we indicate (A-B) after or before the first washing. These measurements are orientative and Never Stop Climbing will not cover returns in that case.